

Terms and conditions for Individual Registrations

These terms and conditions apply to each attendee. Attendee means any individual person who receives a name badge. These terms and conditions also apply to each individual person who enters into a contract with the European Association for the Study of Diabetes (organiser) for their own or on behalf of an attendee.

All references to a date or a deadline, mentioned in this and other conference documents, refer to the Central European Time Zone (CET).

1. Registration Fees and Deadlines 2019

Registration Fees:		Early Registration (until 10 July)	Late Registration (11 July – 9 September and onsite)
Paid-up Members of EASD (Discounts are only available if membership is valid before registering online and during the Annual Meeting).	Student	95 Euro	250 Euro
	Post Doc / Fellow	180 Euro	490 Euro
	Allied Health Professional / Nurse	180 Euro	490 Euro
	Presenters of an accepted abstract (is available from June onwards)	180 Euro	490 Euro
	Standard	485 Euro	635 Euro
	Non-Member	600 Euro	750 Euro

2. Registration Process

Attendees or an individual person on behalf of an attendee registers for the Annual Meeting using the online system on the official website www.easd.org or onsite.

Our offers are non-binding. By clicking the **Finish Registration** button at the end of the online system, the attendee completes the registration process and makes a binding offer to enter into a contract with the organiser. Only fully completed registrations will be accepted. Registration must include the name of the attendee; the organiser does not accept blank registrations.

To be entitled to register at the reduced member rate, the attendee has to be a paid up (active) member of EASD before starting the registration process. Membership must be valid at the time of the Annual Meeting. Deadline for new membership applications and renewals is 1 July 2019.

Attendees receive admission to the Scientific Programme, admission to the Exhibition, conference material and public transportation from 16 – 20 September 2019.

The name badge and all other conference materials will be distributed onsite. You will be asked to present your personal ID.

Please be aware that when presenting the barcode on your name badge for scanning at an exhibition stand the following data can be retrieved: first name(s), last name(s), country and area of interest.

Children under the age of 18 will not be permitted to enter.

3. Invoice

The attendee will receive an automatically generated invoice that confirms completion of the registration process. The registration contract becomes effective with receipt of the invoice. Invoices are due on date of issue and payable within 14 days of the invoice date.

4. Methods of payment

Payment can only be made in Euros. Payment should preferably be made by credit card (Visa, Mastercard or American Express). When paying by bank transfer, bank charges are the sender's responsibility. The family name and the invoice number of the attendee must be used as reference. Bank transfer payments are only possible before 26 August 2019.

Cheques are not accepted.

5. Confirmation of registration / receipt

Registration is confirmed upon receipt of payment and confirmation is sent by email. If full payment has not been received within 14 days after registering, the data will be deleted.

Registration confirmation / receipt (incl. barcode voucher) is sent by email. Attendees are asked to present their barcode voucher together with their ID at the "Registered Delegates" counter onsite at the congress venue.

6. Letter of Invitation

An official invitation from the organiser is available on the internet to assist you in obtaining a visa. This document does not imply any commitment on the part of the organiser to waive the registration fee or provide financial support.

Please note that we have an agreement with the Spanish Ministry of Foreign Affairs to issue a "Letter of Invitation" only for registered delegates who have paid their registration fee in full. If your visa application is declined – for whatever reason – the congress organisers cannot be held liable for any incurred expenses, such as registration fees, accommodation, travel, financial losses, etc.

Please check with your local embassy what documents are needed to apply for a Spanish visa.

7. Fraudulent usage

It is strictly NOT permitted to amend, copy or edit any document issued by EASD. To do so will result in legal action taken by EASD.

8. Name change

Name changes are not possible.

9. Cancellation policy

If the contract is cancelled by the attendee for reasons which the organiser cannot be held responsible for, the following applies:

Cancellations must be sent in writing to: registration@easd.org. The organiser charges a handling fee of Euro 50 according to Section 10 for cancellations received before 9 September 2019. There is no refund for cancellations received after this date or onsite. You will receive a written cancellation acknowledgement from the EASD Registration Department.

Credit will not be given for unattended events or early termination of the delegate's attendance.

This shall not affect the statutory right of withdrawal to which consumers are entitled.

10. Refunds

A handling fee of Euro 50 will be charged for all refunds on a goodwill basis, i.e. as such described in Section 9. Refunds during the congress will not be possible. All refund requests on a goodwill basis must be sent per email (registration@easd.org). Reimbursement payments must be processed within 30 days.

This shall not affect reimbursements after the attendee has exercised his/her statutory right of withdrawal.

11. Right of withdrawal

Notification of right of withdrawal

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without having to state a reason. The withdrawal deadline is fourteen days from the day of the conclusion of the contract.

In order to exercise the right of withdrawal, you must inform us

EASD. e.V.
Registration Dept.
Rheindorfer Weg 3
40591 Düsseldorf
Germany

Phone: +49-211-758469-0
Fax: +49-211-758469-25
Email: registration@easd.org

about your decision to withdraw from the contract by means of a clear declaration (e.g. by postal letter, fax or email). For this purpose, the attached withdrawal template form can be used, which however is not prescribed.

The withdrawal deadline is deemed to be met when the notification of the exercise of the right of withdrawal is sent prior to the expiry of the withdrawal deadline.

Consequences of withdrawal

If you withdraw from the contract, we are bound to refund any payments including delivery costs (with exception of additional delivery costs, should the choice of delivery be higher than the standard offer) that we have received from you promptly and at the latest within fourteen days after we receive your notification of withdrawal. We will apply the same method to refund your money that you used for the original transaction, unless we have explicitly arranged otherwise with you. Under no circumstances will the refund entail additional charges for you. If you required performance of services to commence during the withdrawal deadline, you shall owe us a suitable sum, corresponding to the services performed up to the moment you notify us that you are exercising your right to withdraw, in proportion to the total extent of the services provided for in the present agreement.

Template Withdrawal Form

If you wish to withdraw from the agreement, please complete and return this form to:

EASD e.V., Rheindorfer Weg 3, Registration Dept., 40591 Düsseldorf, Germany, Fax: +49-211-758469-25, Email: registration@easd.org

I/We (*) hereby withdraw from the agreement which I/we (*) concluded for the purchase of the following:

- Goods*/the performance of the following services*:
- Ordered on*/received on*:
- Name of the consumer(s):
- Address of the consumer(s):

Date: _____

Signature of the consumer(s): _____
(only for notification on paper)

* Please delete as appropriate.

12. Name badge replacement

The congress name badge must be worn at all times during the EASD Annual Meeting. Access to the congress centre will not be granted without the official name badge. If an attendee loses or misplaces the name badge, a handling fee of Euro 50 will be charged for a replacement badge if attendee does not prove that lower or no damages have been incurred. Upon handing out a new name badge, the original badge will be de-activated and is invalid.

13. Modification of the programme

The organiser will make all efforts to adhere to the programme advertised. However, the organiser and its agents reserve the right to alter, replace or cancel, without prior notice, any of the speakers or arrangements announced, provided that the overall character of the event remains unaffected. The organiser will inform the attendees to that effect immediately by publishing details of the modification on the website. If those modifications are caused by any factor outside of the reasonable control and the responsibility of the organiser (e.g. a speaker is suddenly prevented from attending, any unforeseeable disruption at the venue), the organiser will not be liable for any loss or inconvenience caused as a result of such modifications.

14. Cancellation of the congress

The organiser reserves the right to withdraw from the contract in whole or in part and to cancel the Annual Meeting if the performance of the same is impossible due to force majeure or other unforeseen incidents outside its responsibility including, without limitation, strike, lock-out, natural disasters, terrorism, riots, war, disorder, and acts of public authorities. The organiser will inform the attendees to that effect immediately.

In this case, the organiser cannot be held liable by the attendee for any damages, costs, or losses incurred, such as transportation, accommodation, costs for additional orders, financial losses, etc. caused by the slight negligence of the organiser, its legal representatives or vicarious agents. Apart from that, the limitation of liability according to Section 13 remains unaffected.

Under these circumstances, the organiser may refund the registration fee. The organiser reserves the right to deduct any costs from the registration fee which have already been incurred for the organisation of the Annual Meeting and which cannot be recovered from third parties.

15. Limitation of Liability

The organiser is liable without restriction for any damage arising from loss of life, personal injury or illness caused by the organiser, its legal representatives or vicarious agents.

In the event of any other damage caused by the organiser, its legal representatives or vicarious agents, liability is limited to intentionally or grossly negligent conduct.

The above does not apply to claims relating to breaches of fundamental contract obligations. Fundamental contract obligations are those the performance of which is essential to the contract and on which the attendee may rely. In the event of a breach of fundamental contract obligations caused by the slight negligence of the organiser, its legal representatives or vicarious agents, the organiser's liability for all damage is limited to the foreseeable damages typical of the contract.

16. Data protection and sharing of contact details

The EASD office will collect and store all personal data for the preparation and execution of the 55th EASD Annual Meeting 2019 in Barcelona. Your data will not be passed onto any third party.

17. Applicable Law and Jurisdiction

German law applies. The application of the United Nations Convention on Contracts for the International Sale of Goods (CISG) is excluded. The court is Düsseldorf, Germany. This does not affect (i) the right of consumers to assert claims in a court with jurisdiction in their state of habitual residence or (ii) mandatory rules applicable in such state.